

Access statement for Palace Farm Hostel, Doddington.

We aim to cater for the needs of all visitors to the hostel and hope that the following information will help you plan your stay with us.

Travel arrangements:

1. Car: Detailed directions can be found on our website (www.palacefarm.com) on the 'contact us' page and click on either 'Dover' or 'M25'. The hostel has a large car park, wheelchair users are welcome to park on the (concrete) disabled space.
2. Bus: There is a request bus stop a short distance from the hostel at 'Palace Corner'. The bus company is Chalkwell 01795 423982 and the bus is to and from Sittingbourne. The bus company do have some transport with disabled access.
3. Train: The main train station at Sittingbourne is 15 minutes by car. There are several taxi firms, some have disabled facilities. Cab It 01795 436666, A2 cabs 01795 478888, Swale Cabs 01795 4700000. We can make enquiries and bookings for you.

Main Entrance: There is a concrete path from the car park through the front door and continues through to our disabled access room and to the lounge / dining room with no steps. An intercom doorbell at the front door will alert us of your arrival. All doors at the hostel are 84 cm wide.

Communal areas: The lounge / dining room and kitchen are all level and have a tiled floor. The kitchen worktops and sinks are standard height so a lower level kettle, mugs, tea & coffee etc. for a wheelchair user can be arranged on request.

Bedrooms: All bedrooms are ground floor with doors opening to the courtyard garden. There is a covered walkway to all rooms. All rooms have fully tiled floors with no internal steps.. We have one bedroom which is fully wheelchair accessible. It has no entrance step and has a wet floor shower and toilet with grab rails. This is a family room which includes a double bed. We will let this room as a single if necessary. Other bedrooms have a small step at the entrance door and have a shower with a tray.

Courtyard garden: If the front door is closed the garden is completely enclosed. The patio area has good access from the concrete path in the courtyard.

Other information: Assistance dogs are welcome but no other pets are allowed.

Mobile Phone reception depends on which provider the phone is with; Orange and O2 have the best reception within the hostel..... please ask.

The hostel has a full fire alarm. Smoking is not allowed in any rooms but we do have a smoking area in the garden.

If you have any questions please ask by ringing 01795 886200, mobile 07843287704 for Graham or 07754796532 for Liz or email us: info@palacefarm.com

Our address is: Palace Farm Hostel, Palace Farm., Down Court Road, Doddington, Sittingbourne, Kent. ME9 0AU